



October 7, 2016

Eric Norber
2015 Woodcrest Dr
Winter Park, FL 32792

**MERCURY MERCUISER
FIVE YEAR ENGINE LIMITED WARRANTY**

Dear Eric,

Congratulations on the purchase of your new watercraft with the latest engine technology from Mercury MerCruiser. You can rely on Mercury MerCruiser to power a truly extraordinary boating experience now and into the future.

Through Mercury's Power of Protection program, it is our pleasure to remind you that your new watercraft comes with a comprehensive 5 Year Engine Package Limited Warranty covering major listed mechanical parts that make up your engine, fuel system, power trim, electrical, steering, controls and more.

The Mercury Power of Protection 5 Year Limited Warranty is administered by Brunswick Product Protection. We are a leading provider of long-term engine protection for boaters nationwide. For complete coverage details, we encourage you to review the enclosed Mercury 5 Year Limited Warranty Terms and Conditions Booklet.

If you have any issues with your new MerCruiser engine that need attention or possible repair, please contact your selling dealer. Should you have any questions regarding your Limited Warranty coverage, please feel free to contact your selling dealer or us here at Brunswick Product Protection, by calling our toll-free service number 1-866-404-3064.

Enjoy your time on the water and know that we are here for you.

Sincerely,

A handwritten signature in black ink that reads "Cecil Cohn". The signature is written in a cursive style with a long horizontal line extending to the right.

Cecil V. Cohn
President
Brunswick Product Protection Corporation



Power of Protection Gas Sterndrive and Inboard Limited Warranty

DEFINITIONS

Limited Engine Warranty ("Agreement") – The terms and conditions outlined in this Mercury Marine Extended Limited Warranty document.

Original Equipment Manufacturer (OEM) – The manufacturer of the engine components covered by the Agreement.

Limited Engine Warranty Holder ("Agreement Holder") – The original owner of the Watercraft or the next owner of the Watercraft to whom the Agreement was properly transferred.

Administrator – The entity that performs the administrative services of the Agreement on behalf of the Warrantor.

Administrator: Brunswick Product Protection Corporation, 1 North Field Court, Lake Forest, Illinois 60045, Phone: 866-404-3064 Fax: 866-404-3065

Warrantor – The entity who agrees to reimburse the reasonable cost for the repair or replacement of a covered component due to a Mechanical Breakdown.

Warrantor in all of the United States: Mercury Marine, 1 North Field Court, Lake Forest, Illinois 60045, Phone: 866-404-3064 Fax: 866-404-3065

Mechanical Breakdown – The failure of a listed covered component to perform that function for which it was designed, due to defects in material or the faulty workmanship in its manufacturing. Breakdown does not include the gradual reduction in operating performance caused by wear or pre-mature wear, when a failure has not occurred.

Issuing Dealer – The marine dealership where the owner purchased the Watercraft.

Engine – The engine(s) as registered with Mercury Marine.

Term of the Agreement – A period of 5 years beginning on the original engine in-service date of the first owner as registered with Mercury Marine.

Deductible – All covered repairs made under this Agreement are subject to a \$25 Deductible per covered repair.

Coverage – The engine component coverage listed in this Agreement document.

TO THE OWNER

Congratulations on the purchase of your new Watercraft with the Mercury Marine Extended Limited Warranty. We wish you years of enjoyment and worry-free boating. This document describes the engine package protection the Agreement Holder will have under the Mercury Marine Extended Limited Warranty Agreement. Subject to all the Terms of this Agreement, the Warrantor agrees with the Agreement Holder as follows:

EXTENDED MARINE PROTECTION BENEFITS

Mechanical Breakdown – During the Term of the Agreement, the Warrantor will reimburse the approved cost of a Mechanical Breakdown of the Agreement Holder's engine less the Deductible.

Transfer Provision: All of the benefits of this Mercury Agreement can be transferred to the next owner of the Watercraft. Any future owner beyond the first owner must submit a transfer form, a copy of the bill of sale showing the sale date and payment of \$50 (\$40 in Florida) to the Administrator within thirty (30) days of the change in ownership of the Watercraft. Incomplete forms will not be processed and the Agreement will be void. No transfer is valid until received and accepted by the Administrator. This Agreement may not be transferred to any entity in the business of selling or leasing Watercrafts. The transfer form can be obtained from the Administrator by calling 866-404-3064.

GAS STERNDRIVE AND INBOARD ENGINE PACKAGE PROTECTION

Engine: Crankshaft, main bearings, main bearing bolts, connecting rods, connecting rod bearings, connecting rod bolts, camshaft, camshaft bearings, pistons, piston rings, wrist pins, push rods, lifters, valve springs, valve guides, valve spring retainers, rocker arms, timing gears, timing chain, timing belt, oil pump, oil filter housing, flywheel ring gear, harmonic balancer, engine mounts, distributor, head gasket(s), rocker covers, timing gear cover

Cooling System: Engine circulating pump, engine coolant heat exchanger

Transmission: Transmission mounts, clutch plates, clutch drums, thrust plates, planetary gears, shift bands, reduction gears, bearings, shafts, bearing carriers, hydraulic pump, hydraulic pistons, valve bodies, neutral safety switch, control valves, transmission oil cooler, shift pressure transducer

V-drive: Bearings, thrust bearings, bevel gears, shafts, shims, bearing carriers, friction clutch plates, steel clutch plates, pressure plates, clutch drums, springs, snap rings, control valve, regulator valve, hydraulic pump, neutral safety switch, ring gear, v-drive oil cooler, shift pressure transducer

Sterndrive Control System: Power steering pump, power steering cooler, thrust vector module ("TVM"), TVM cylinder, joystick

Sterndrive Shaft Housing: Upper drive gear set, clutch dogs and cones, spring kit, shift cams, shims, bearings, bearing carriers, upper drive shaft, spanner cover nut

Intermediate Housing: Intermediate shaft, universal joints, gimbal bearing, center yoke, drive yoke, steering yoke, engine coupler, intermediate shift cable

Sterndrive Lower Unit: Forward, reverse and pinion gears, clutch dog, dog pin, cam follower, prop shafts, drive shaft, shift shaft, shims, bearings, bearing carriers, pinion nut and washer

Steering: Steering control helm assembly, control rack and yoke assembly, power steering pump, power steering pump pulley, hydraulic steering pump, hydraulic steering cylinder, power steering oil cooler

Fuel System: Fuel injectors, injector rails, pressure regulator, low pressure pump, high pressure pump, fuel management control unit, wiring harness, flame arrestor, fuel cooler, vapor separator ("VST")

Electrical: Alternator, voltage regulator, electronic control unit ("ECU") module, electronic control module ("ECM"), electronic ignition module, ignition coil, starter, starter solenoid, starter drive, electric choke, electric choke solenoid, engine wiring harness, ignition switch

Power Trim: Power trim motor/pump, power trim cylinders, cylinder rams, mounts and pivots, trim solenoids, wiring harness, master switch, sender/limit switches, reverse lock valve, power trim reservoir and cap assembly

Controls: All parts contained within the manual/cable or electronic control box, neutral safety switch, shift switch, lever, control cables, micro switches, potentiometer, control panel, wiring harness, shift actuator, electronic throttle control assembly

Seals and Gaskets: Seals and gaskets are covered, as needed, in conjunction with the replacement of a failed covered component. Failures and/or fluid loss caused by worn or mis-installed seals and gaskets are not covered.

Engine block, cylinder head(s), cylinder barrels/sleeves, intake manifold, transmission case, v-drive case, sterndrive shaft housing, sterndrive lower gear case or gimbal housing will be eligible for reimbursement if damaged beyond repair by the failure of a covered component listed above.



Power of Protection Gas Sterndrive and Inboard Limited Warranty

HOW TO FILE A CLAIM

AGREEMENT HOLDER'S GUIDELINES

- If the Agreement Holder suspects a Mechanical Breakdown, the Agreement Holder should use reasonable care and diligence in the operation of the engine to prevent further damage.
- Return Watercraft to the Issuing Dealer or nearest Mercury Marine authorized repair facility within thirty (30) days of the failure.
 - Authorize the service department to teardown and inspect the Watercraft to assess the damage, determine the cause of Mechanical Breakdown and establish an itemized estimate of repairs.
 - Instruct the service department to submit the estimate of repairs to the Administrator for authorization.
 - Authorization must be obtained prior to beginning any repairs covered under this Agreement. The Administrator will work directly with the repair facility to process all claims.
 - The Administrator reserves the right to inspect the failed component(s) and prior service records before authorization and for up to 30 days after the authorization date.
 - The Administrator reserves the right to assume ownership of any components replaced under this Agreement for up to 30 days from the authorization date of all claims.
 - All claims must be filed with the Administrator, in writing, prior to the expiration of the Agreement and must be completed and submitted for payment within thirty (30) days of the Mechanical Breakdown.

CLAIMS SUBMITTED AFTER THE EXPIRATION DATE OF THE AGREEMENT WILL BE INELIGIBLE FOR COVERAGE UNDER THIS PROGRAM.

SERVICE DEPARTMENT GUIDELINES

- Obtain authorization from the Agreement Holder to inspect and/or teardown the Watercraft to determine the cause of failure.
- Prepare an itemized estimate of repairs. Include the following information on the estimate:
 - Agreement Holder's name
 - Description of Watercraft: year, make, model, hull identification number, engine size
 - Date of failure
 - Description of complaint
 - Cause and corrective action required
 - Component numbers and prices
 - Warranty flat rate times and codes
 - Mercury Marine warranty reimbursement rate, per the dealer's agreement with Mercury Marine
- Authorization must be obtained from the Administrator prior to beginning any repairs covered by this Agreement. All claims will be processed, **IN WRITING**, by the Administrator. **Claim checks are processed weekly for all authorized claims.**
- The Administrator reserves the right to inspect the failed component(s) and prior service records before authorization and for up to 30 days after the authorization date.
- The Administrator reserves the right to assume ownership of any components replaced under this Agreement for up to 30 days from the authorization date of all claims.
- All claims must be filed with the Administrator, in writing, prior to the expiration of the Agreement and must be completed and submitted for payment within thirty (30) days of the Mechanical Breakdown.

CLAIMS SUBMITTED AFTER THE EXPIRATION DATE OF THE AGREEMENT WILL BE INELIGIBLE FOR COVERAGE UNDER THIS PROGRAM.

CLAIMS MAY BE SUBMITTED VIA FAX TO 866-404-3066

CLAIMS MAY BE SUBMITTED VIA EMAIL TO MERCCLWCLAIMS@MERCMARINE.COM

IMPORTANT INFORMATION

REIMBURSEMENT

Engine Package Protection (Gas) Components and Labor: All approved claims will be reimbursed at dealer cost for the component(s). If damaged beyond repair, the OEM remanufactured dealer cost will be used for reimbursement when OEM remanufactured parts are offered. Labor charges will be reimbursed using the Mercury Marine warranty reimbursement rate, per the dealer's agreement with Mercury Marine. In all circumstances, OEM flat rate allowances will be used.

LIMIT OF LIABILITY

Engine Package Protection: The limit of liability is a cumulative total of all claims reimbursed during the Term of the Agreement up to a maximum of \$10,000 per engine Package Protection.

GENERAL PROVISIONS

Where The Agreement Holder Is Covered

This Agreement applies only to Mechanical Breakdowns occurring within the territorial waters of the continental United States of America, Alaska, Hawaii and Canada.

Agreement Limitations

All Watercraft with less than one year OEM warranty are excluded from Coverage. This Agreement provides only the benefits specified in this Agreement document and does not cover any components, services or benefits not expressly listed herein or loss except as provided in this Agreement. There is no Coverage for any failure, either express or implied, for any component(s) not listed in this Agreement. The Warrantor's liability for incidental and consequential damages, including but not limited to property damage, loss of described Watercraft or from the breach of any implied warranties arising by operation of law, is expressly excluded. All costs in excess of the Agreement Reimbursement Policy are the responsibility of the Agreement Holder. The remedies described in this booklet are the sole and exclusive remedies provided by this Agreement. Other than as set forth herein, there are no other warranties either express or implied under this Agreement. All other warranties, either express or implied, including implied warranties of fitness and merchantability are expressly excluded.

Loss of Use

Neither the Administrator nor the dealer or the Warrantor shall have any responsibility for loss of use of the Watercraft, loss of time, inconvenience or consequential damages.



Power of Protection Gas Sterndrive and Inboard Limited Warranty

GENERAL PROVISIONS (Continued)

Entire Agreement

This Agreement represents the entire Agreement between the Agreement Holder and the Warrantor. No agent has the authority to change this Agreement or to waive any of its provisions. No other written or oral statement applies to this Agreement. No Coverage will be provided for any issued Agreement if any information that was provided to the Administrator by any party regarding this Agreement is determined to be false, misleading or omitted.

Right of Removal

The Agreement Holder agrees to allow the Administrator the right of removal of the Watercraft in the event of any dispute or conflict between the Administrator and the repair facility/service department or the Agreement Holder.

Dispute Resolution – Arbitration

This Agreement requires binding arbitration if there is an unresolved dispute between the Agreement Holder and the Administrator concerning this Agreement (including the cost of, lack of or actual repair or replacement arising from a Mechanical Breakdown). Under this Arbitration provision, the Agreement Holder gives up the right to resolve any dispute arising from this Agreement by a judge and/or a jury. The Agreement Holder also agrees not to participate as a class representative or class member in any class action litigation, any class arbitration or any consolidation of individual arbitrations. In arbitration, a group of three arbitrators (each of whom is an independent, neutral third party) will give a decision after hearing the Agreement Holder's and the Administrator's positions. The decision of a majority of the arbitrators will determine the outcome of the arbitration and the decision of the arbitrators shall be final and binding and cannot be reviewed or changed by, or appealed to, a court of law.

To start arbitration, either the Agreement Holder or the Administrator must make a written demand to the other party for arbitration. This demand must be made within one (1) year of the earlier of the date the Breakdown occurred or the dispute arose. The Agreement Holder and the Administrator will each separately select an arbitrator. The two arbitrators will select a third arbitrator called an "umpire." Each party will each pay the expense of the arbitrator selected by that party. The expense of the umpire will be shared equally by the Agreement Holder and the Administrator. Unless otherwise agreed to by the Agreement Holder and the Administrator, the arbitration will take place in the county and state in which the Agreement Holder lives. The arbitration shall be governed by the Federal Arbitration Act (9 U.S.C.A. § 1 et. seq.) and not by any state law concerning arbitration. The rules of the American Arbitration Association (www.adr.org) will apply to any arbitration under this Agreement. The laws of the state of Illinois (without giving effect to its conflict of law principles) govern all matters arising out of or relating to this Agreement and all transactions contemplated by this Agreement, including, without limitation, the validity, interpretation, construction, performance and enforcement of this Agreement.

Agreement Holder's Responsibilities

The Agreement Holder's Watercraft should be serviced in accordance with the recommendations in the Owner's Manual. These regular services are essential to ensure the proper operation of the Agreement Holder's Watercraft and are required to keep the Agreement valid throughout the Term of the Agreement Holder's Agreement. To keep this Agreement in force, the Agreement Holder must comply with the following requirements:

1. The Agreement Holder must have the Watercraft serviced as specified by the OEM, to include all maintenance and off-season storage procedures as listed in the OEM owner/operator manual. Fuel injectors must be maintained per the OEM's minimum standards. Receipts showing dates and services performed and/or materials purchased must be retained and furnished to the repair facility/service department and the Administrator in the event of a claim. Any OEM updates and/or modifications performed must be accompanied by the corresponding receipts.
2. Use only OEM recommended oils, filters, additives, grease and fuel.
3. Report all covered Mechanical Breakdowns to the Administrator within thirty (30) days of the date of failure.
4. Assume all costs/charges for items not covered or in excess of the Agreement Reimbursement Policy.
5. Replace bellows/boots per the OEM's specifications as regular maintenance of the unit.
6. Replace seals and gaskets if determined to be leaking, but no Mechanical Breakdown has occurred, as maintenance of the Watercraft.

WHAT IS NOT COVERED

1. THIS AGREEMENT DOES NOT COVER ANY ENGINE COMPONENTS, SERVICES OR BENEFITS NOT SPECIFICALLY LISTED FOR COVERAGE IN THE AGREEMENT BOOKLET. IF THE COMPONENT, BENEFIT OR SERVICE IS NOT LISTED AS ELIGIBLE FOR COVERAGE, IT IS NOT COVERED.
2. ANY FAILURE OCCURRING DURING THE MERCURY MARINE OR SUPPLIER'S WARRANTY PERIOD (REGARDLESS OF WHETHER MERCURY MARINE OR THE SUPPLIER IS AN ONGOING ENTITY), OR ANY FAILURE MERCURY MARINE OR THE SUPPLIER HAS ANNOUNCED IT WILL CORRECT THROUGH ANY SERVICE BULLETIN OR RECALL NOTICE WILL NOT BE COVERED.
3. THIS AGREEMENT DOES NOT COVER THE FOLLOWING ENGINE COMPONENTS OR ANY FAILURE/BREAKDOWN/DAMAGE CAUSED BY, DUE TO, RESULTING IN OR RESULTING FROM THESE COMPONENTS:
 - A. ALL EXHAUST COMPONENTS TO INCLUDE VALVES, MANIFOLDS, GASKETS, RISERS, RISER EXTENSION KIT, O-RINGS, BELLOWES, ELBOWS, PLATE KITS, Y-PIPES, MUFFLERS, SHUTTERS, FLAPPERS AND THRU HULL SYSTEMS
 - B. INTAKE VALVES
 - C. ENGINE BLOCK, CYLINDER HEAD(S), CYLINDER BARRELS/SLEEVES, INTAKE MANIFOLD, TRANSMISSION CASE, V-DRIVE CASE, UPPER GEAR HOUSING, LOWER GEAR CASE, GIMBAL HOUSING
 - D. ALL EXTERNAL HARDWARE TO INCLUDE MOUNTING BRACKETS, SECURING HARDWARE, FASTENERS, NUTS, BOLTS, SCREWS, GROMMETS, CLIPS, CLAMPS, PROP NUTS
 - E. FRESH OR SALT WATER PUMP(S) AND IMPELLER(S)
 - F. HOSES, BELTS, LINES, CONNECTORS, CARBURETORS, SPARK PLUGS, FILTERS, MERCATHODE SYSTEM, ANODES, BATTERIES, PROPS, TRANSOM SEAL
 - G. TRANSMISSION OR V-DRIVE APPLICATIONS: COUPLER, DRIVE LINE, DRIVE SHAFT, STUFFING BOX, DRIPLESS PACKING, CUTLASS BEARING(S), PROP SHAFT, THRUST WASHER, SHAFT LOG, STRUT, RUDDER, SEALS, GASKETS
 - H. FUEL TANKS, FUEL TANK SENDING UNITS, FUEL HOSE(S)/LINE(S)
 - I. BOOTS OR BELLOWES
 - J. SOFTWARE/SOFTWARE UPGRADES, UNLESS REQUIRED TO COMPLETE REPAIRS TO A MECHANICALLY FAILED COVERED COMPONENT
 - K. DAMAGE TO OTHERWISE COVERED COMPONENT(S) RESULTING FROM THE FAILURE OF AN UNLISTED COMPONENT
 - L. ANY OVERHEATING SITUATION
 - M. ANY UNLISTED COMPONENT(S)
4. THIS AGREEMENT DOES NOT COVER ANY FAILURE/BREAKDOWN/DAMAGE CAUSED BY, DUE TO, RESULTING IN OR RESULTING FROM THE FOLLOWING, REGARDLESS OF THE CAUSE:
 - A. OVERHEATING
 - B. DETONATION, BURNT PISTONS, SCORED PISTONS, PRE-IGNITION, SCORED CYLINDERS
 - C. CARBONIZED PISTONS AND/OR STUCK RINGS
 - D. IMPROPER TIMING, POOR QUALITY OR CONTAMINATED FUEL, LUBRICANTS, GREASE, FLUIDS OR LEAN FUEL MIXTURE
 - E. LOW OR ZERO COMPRESSION
 - F. INCREASED OIL CONSUMPTION
 - G. TULIPED, DISHED, BENT, BROKEN OR BURNT INTAKE OR EXHAUST VALVES
 - H. WEAR: WORN COMPONENTS, AGED COMPONENTS, GROOVED SEAL AND SHAFT SURFACES, LOOSE STEERING ARM, LOOSE GIMBAL RINGS, LOOSE COMPONENTS, ANY REDUCTION IN OPERATING PERFORMANCE, FLUID LOSS FROM SEALS AND GASKETS
5. LACK OF NECESSARY OR PROPER AMOUNTS OF LUBRICANTS OR COOLANTS
6. J. TWISTED PROP SHAFT SPLINES OR DRIVE SHAFT SPLINES
7. K. LACK OF PROPER MAINTENANCE, IMPROPER WINTERIZATION OR OFF-SEASON STORAGE PROCEDURES
8. L. DUPLICATE FAILURES OF A LISTED COMPONENT
9. M. WATER INGESTION AND/OR WATER INTRUSION
10. N. REFACING OF VALVES AND/OR VALVE SEATS
11. O. WATER INTRUSION FROM SEALS AND GASKETS
12. THIS AGREEMENT WILL NOT REIMBURSE FOR COSTS ASSOCIATED WITH:
 - A. ITEMS NOT COVERED
 - B. BETTERMENT: COMPONENTS AND LABOR CHARGES THAT ARE RECOMMENDED BUT NOT NECESSARY TO CORRECT THE COVERED BREAKDOWN
 - C. INCIDENTAL OR CONSEQUENTIAL DAMAGE
 - D. LABOR CHARGES ABOVE THE MERCURY MARINE'S FLAT RATE ALLOWANCES
 - E. LABOR RATES ABOVE THE MERCURY MARINE WARRANTY REIMBURSEMENT RATE, PER THE DEALER'S AGREEMENT WITH MERCURY MARINE
 - F. REMOVAL, INSTALLATION OR REPAIR OF BULKHEADS, DECKS, HATCHES, FURNITURE, FIBERGLASS, ETC. TO ACCESS ANY COVERED UNIT
 - G. ADDITIONAL CHARGES FOR N.L.A. COMPONENTS OR DELAYED REPAIRS
 - H. COMPONENT CHARGES ABOVE MERCURY MARINE'S DEALER COST
 - I. STORAGE CHARGES, TAXES, MILEAGE CHARGES, TRAVEL TIME, AIRFARE, SHIPPING, HANDLING, FREIGHT
 - J. FLUIDS, OILS, TERMINALS, TUNE-UP ITEMS, CONSUMABLES, SHOP SUPPLIES
 - K. POLLUTION, CLEAN UP, EPA CHARGES OR FINES
 - L. LOSS OF USE, LODGING, MEALS, TRANSPORTATION CHARGES OR INCONVENIENCE
 - M. ANY UNLISTED COMPONENT(S)
13. THIS AGREEMENT WILL NOT REIMBURSE IF:
 - A. ANY COMPONENT(S) IS ALTERED OR MODIFIED AFTER THE AGREEMENT EFFECTIVE DATE
 - B. THE WATERCRAFT IS USED FOR RACING, RENTAL, GOVERNMENT, TOURNAMENT FISHING, CHARTER, COMMERCIAL PURPOSES OR GENERATING REVENUE AFTER THE AGREEMENT EFFECTIVE DATE
 - C. A MECHANICAL BREAKDOWN EXISTED PRIOR TO, OR WAS CAUSED BY A CONDITION WHICH EXISTED PRIOR TO THE DELIVERY DATE
 - D. BREAKDOWN(S) THAT OCCUR DUE TO DEBRIS, CLOGGED OR RESTRICTED OPENINGS
14. THIS AGREEMENT WILL NOT REIMBURSE FOR ANY FAILURE/BREAKDOWN/DAMAGE CAUSED BY, DUE TO, RESULTING IN OR RESULTING FROM:
 - A. MISUSE, ABUSE, NEGLIGENCE
 - B. ACCIDENTS, COLLISION, GROUNDING, SUBMERSION, IMPACT
 - C. CORROSION, DETERIORATION, PERMEATION, WEATHERING, ROTTING, ELECTROLYSIS
 - D. RODENTS, ZEBRA MUSSELS, BARNACLES, MARINE GROWTH
 - E. WATER
 - F. FREEZING
 - G. EXPLOSION, FIRE, SMOKE, FOREIGN MATERIALS
 - H. ACTS OF GOD